

# CANCELLATION POLICY

**At least 48 hours' notice need to be given to your instructor if you wish to cancel or re-arrange a booked driving lesson. Failure to do so may result in your instructor charging you the full amount for that driving lesson.**

However if you or anyone in your household has any symptoms of COVID-19 within the last seven days – or have been in contact with someone who has symptoms within the last 14 days, your lesson will be cancelled without any late cancellation fee. If that happen then earliest possible driving lesson will be booked after 2 weeks as you should self-isolate for at least 14 days. Remember, even if you feel fine, you could be one of many people who don't show any symptoms, and by continuing with a lesson, you could endanger others life.

## Driving Tuition is only available if:

- You're aged 17 or over, or aged 16 or over and receive the higher rate of Disability Living Allowance; and
- hold a valid UK Provisional Driving Licence or Full Driving Licence; and
- are legally entitled to drive in the UK.